



Deposit Anywhere™

FREQUENTLY ASKED QUESTIONS

What is Deposit Anywhere™?

Deposit Anywhere is a new feature on our mobile app that allows you to deposit cheques by taking a photo of them and submitting them to our credit union, anywhere, anytime.

How do I get Deposit Anywhere™?

Deposit Anywhere is available in the Vision Credit Union Mobile App. Download the app at the App Store for iPhone or Google Play™ for Android.

How do I use Deposit Anywhere™?

Depositing a cheque with Deposit Anywhere is easy. Open up our mobile banking app, tap the “deposit” button, select the account you’d like the funds deposited to, enter the amount, take a photo of the front and back of the cheque, confirm the details and tap “submit”. The funds will then be deposited securely into your account.

Are there any fees for using Deposit Anywhere™?

No. There are no fees to use this service.

What types of cheques can I draw on?

You can deposit cheques payable in Canadian dollars and drawn at any Canadian financial institution. They must be payable to, and endorsed by, the account holder.

How will I know if there is an issue with my deposit after I submit the cheque?

In the rare circumstance that there is an issue with the deposit after you receive confirmation during the deposit, you will be contacted by us.

Will the funds be available immediately?

No, there will be a minimum five-day hold.

Do I have to mail in the cheques afterwards?

No. Once you have submitted the cheques using Deposit Anywhere, you do not need to send the cheques to the branch.

What should I do with my paper cheques afterwards?

The cheques should be destroyed within 90 days.

Download the app today!

Go to <https://itunes.apple.com/ca> or <https://play.google.com>