



Urgent Action Required

Now that you've received your new Member Card, please follow the steps below to ensure uninterrupted service.

1. Use your new MemberCard for a point of sale purchase and/or an ATM transaction immediately.
2. If you use telephone banking, online banking service, or mobile app, use your new MemberCard number to log on immediately. If you have a Memorized login, please ensure to update it to your new card number.

Once these steps have been completed please remember to destroy your old MemberCard!

If you require any assistance, please feel free to call us or visit your local branch.

HAVEN'T RECEIVED YOUR NEW MEMBER CARD YET?

Your new Interac Flash Member Card was mailed to you recently. If you have not received it, please call or visit your local branch.

